

## **ONLINE CLASS AND ITS PSYCHOLOGICAL IMPACT ON SATISFACTION OF UNIVERSITY STUDENTS IN BANGLADESH DURING COVID-19 PANDEMIC**

**PRODIP CHANDRA BISHWAS<sup>1</sup>, MUBIN UL HAKIM<sup>2</sup>, DR. MD. SHAH ALAM<sup>3</sup>**  
prodipbishwas@gmail.com<sup>1</sup>, hakimmubinul@gmail.com<sup>2</sup>, shahmdalam@yahoo.com<sup>3</sup>  
ORCID No.: 0000-0002-1477-3894<sup>1</sup>, 0000-0003-3238-7185<sup>2</sup>, 0000-0003-1575-764X<sup>3</sup>  
Department of Business Administration, Bangladesh Army University  
of Engineering and Technology (BAUET)<sup>1</sup>  
Bangladesh Army University of Engineering and Technology<sup>2</sup>  
Department of Accounting and Information Systems, University of Rajshahi, Bangladesh<sup>3</sup>

### **ABSTRACT**

This paper aims at presenting the online class and its psychological impact relating to satisfaction on university students in Bangladesh during COVID-19 pandemic. A non-experimental survey has been conducted using 5-point Likert Scale. Questionnaire was given to the students via internet and 382 students duly filled up the said questionnaire and participated in the survey. Linear regression analysis and one sample statistics analysis were performed to estimate the students' satisfaction towards online class and its psychological impact on university students in Bangladesh via SPSS version 25. This study revealed some challenges of the students who encounter the online classes because of COVID-19. This study also revealed that the level of satisfaction from online classes among the students is low, and the students do not think they are getting a proper education from online classes. Students are suffering from stress, depression and anxiety. Online classes might have an effect on the students' getting jobs in the future. The study also examined that 59.68 percent students are dissatisfied with online classes because of poor internet connection and load-shading. The findings of the study might be useful for the planners and policy makers who are thinking for the betterment of the study are in Bangladesh.

*Keywords: Education, Online-Class, Satisfaction, Psychology, Linear Regression, Bangladesh*